

Fireside at Norterra Landscape FAQs

How many days a week is the crew onsite?	The crew is on property 5 days a week (Mon-Fri)
What time do the crews get on property?	Summer hours begin at 6am and all other seasons start at 7 am
How many "man hours" are we being billed for?	Contract is for 160 crew member on-site hours per week (40 hours per crew member per week)
How many crew members are there?	There are 4 crew members on the weekly maintenance crew but there are other specialty crews that are scheduled in addition to assist in other areas
What other specialty crews are assigned to the community?	Other crews would consist of tree trimming, emergent spray team, detail team, water management team, and hot shot team (additional maintenance crew)
How often do those crews come out?	Depends on the needs of the community on the frequency of their services
Are we charged extra for these crews?	No, we are not charged for specialty crews to come out (unless it is large tree trimming)
How often is the crew in my parcel?	There is a 6-week cycle for the crew to get through the entire community. The crew is in each parcel once (1) every six (6) weeks.
How often is the debris (bean pods, tree blooms) blown in my parcel?	Currently, debris is blown once during the cycle
How often is pre-emergent for weeds applied?	Pre-emergent is applied semi-annually. Pre-emergent is an herbicide that prevents weed seeds from germinating.

How often is post-emergent for weeds applied?	Post-emergent is applied as needed. Post-emergent is an herbicide that kills weeds after they have germinated.
How often is the turf mowed in the parks?	Turf is mowed weekly (unless seed is germinating)
How often is the community center serviced?	The community center is serviced once a week but the parking lot and walkways are blown twice a week
How often is the tennis courts blown off?	Tennis courts are blown once a week
How often are the doggie stations emptied and replaced?	Doggie stations are emptied twice a week
How often are the trash containers emptied along the trails and street?	Trash containers along the streets and trails are emptied weekly
How often is the irrigation checked?	Watering schedules are adjusted weekly depending on temperatures and species. Irrigation system checks are performed during cycle work and necessary repairs are made. Please report any leaks to management to submit a work order.
How often to the trees get trimmed?	Trees will be trimmed by maintenance crew during cycle up to 10 feet. Any tree trimming over 10 feet will be done by another crew and notated in budget as separate line item expense
How often are tree suckers removed?	Tree suckers are removed during cycle

<p>How often do the shrubs get trimmed?</p>	<p>Shrubs are pruned to maintain the natural form of the plant/shrub. Shrubs will be pruned usually once a year depending on flowering cycle and in spring to remove any frost damage (if needed). Shrubs will be pruned if they begin to encroach walks and curb areas.</p>
<p>Is a new plant installed when a dead plant is removed?</p>	<p>No, when a dead plant is removed the irrigation will be capped and the area notated to assess when new plant replacement is considered</p>
<p>How often is plant replacement?</p>	<p>Plant replacement will be reviewed and assessed annually and presented to the Board for approval and notated in budget as separate line item expense</p>
<p>Why can't we have a manicured look (bushes with rounded edges)?</p>	<p>The practice of shearing plants (manicuring) is not beneficial for the life of the plant/shrub. The Association has adopted the sustainable landscaping method which consists of seasonally renovating plants according to their species within their space limitations. The SLM practice allows healthier growth with less water consumption and protects the plant from any oil/residue, disease transfer, and breakage which causes the plant to stress and requires more water.</p>